II. INVESTIGATIVE, ASSESSMENT FUNCTIONS (services 24-29) CPS Chapter 48 clients only

Service 24: Child Abuse and Neglect Report Hotline. Description: A communications system that provides for immediate and direct telephone contact between a person

Description: A communications system that provides for immediate and direct telephone contact between a person who is concerned that a child in the community may be abused or neglected and a professional in the public child welfare system who is trained to receive and screen such calls.

Populat	tion: CPS C	hapter 48 clients only				
-		ability of Service				
A:	This service isavailable					
	not av	vallable				
B:	Has the availability of the service changed in the past five years? More available Less available Same availability					
	Sume	avanaemey				
Questio		rtance of Service ce important to child safety an	d permanency? (Check appro	priate boxes)		
		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families]		
Very In	portant					
Modera Importa	-					
Somewl				1		
Importa						
Not Imp				1		
Not Rel				1		
Comme	nts:					
Questio	on #3: Acces	sibility of Service				
A:		ce accessible (check all that ap	oply):			
		ly (within county)				
	Outsi	de of county				
		within one hour more than one ho	ur			
B: If this service is accessible:						
	Immediate access (can provide within 7 days)					
	Client can access within 7-14 days					
	Client can access within 15-29 days					
	Client can access within 30-90 daysClient can access over 90 days/wait list for services					
	Unkn		. 1151 101 501 VICCS			
C:		e is provided by (check all that ty child welfare staff	apply):			
		-,				

Other county HSD/51.42 staff	
Other county agencies	
Purchase of service/contract staff	
Community providers	
State (DCFS or other agency)	
Volunteers	
Other (specify)	
· · · ·	

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):
, ,

Service 25: Alternative Response Services.

Description: Child welfare agency procedures that allow for low risk CPS referrals to be handled through a family assessment approach instead of applying investigative procedures. Allows the agency to match the agency response to the severity of the report. Under alternative response, some type of assessment must be conducted.

Popu	lation: CPS	Chapter 48 clients only					
Ouest	tion #1: Avai	ilability of Service					
A:	tion #1: Availability of Service This service isavailablenot available						
B:	Has the availability of the service changed in the past five years? More available Less available Same availability						
Quest A:		ortance of Service vice important to child safety a	nd permanency? (Check appro	opriate boxes)			
		CHILD SAFETY	PERMANENCY	·			
T 7	T , ,	Child Welfare Families	Child Welfare Families				
	Important						
	rately						
Impoi Some							
Impoi							
_	nportant						
	elevant						
Comn	nents:						
-		essibility of Service					
A:		vice accessible (check all that a	apply):				
		Locally (within county)Outside of county					
		within one hour more than one h	our				
В:	If this service is accessible:Immediate access (can provide within 7 days)Client can access within 7-14 daysClient can access within 15-29 daysClient can access within 30-90 daysClient can access over 90 days/wait list for servicesUnknown						
C:	Cou Oth Oth	ce is provided by (check all that nty child welfare staff er county HSD/51.42 staff er county agencies chase of service/contract staff	at apply):				

_Community providers

State (DCFS or other agency)	
Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source $\{\text{highest percentage of funds utilized}\}\$ and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Other (describe)	
Overall Comments (box):	

Service 26: Ongoing Safety Assessments. Description: Ongoing safety assessments assess the continuing safety of the child. Assessments identify and

Description: Ongoing safety assessments assess the continuing safety of the child. Assessments identify and measure the level of risks that a child may be experiencing. Risks should be assessed on an ongoing basis throughout the life of the case without regard to where the child resides, be it at home, with a relative, or in a foster care or other placement.

Populat	ion: CPS Cr	apter 48 clients only			
Questio A:	n #1: Availa This serviceavailanot av	able			
B:	Has the availability of the service changed in the past five years? More available Less available Same availability				
Questio		rtance of Service			
A:	Is this servi	ce important to child safety a	and permanency? (Check appro	opriate boxes)	
		CHILD SAFETY	PERMANENCY		
		Child Welfare Families	Child Welfare Families	7	
Very Im	portant				
Moderat	tely				
Importa					
Somewh					
Importa				_	
Not Imp				\dashv	
Comme					
Questio		sibility of Service			
A:		ce accessible (check all that	apply):		
		lly (within county)			
	Outsi	de of countywithin one hour			
		more than one h			
B:	If this service is accessible:				
	Immediate access (can provide within 7 days)Client can access within 7-14 days				
	Client can access within 7-14 daysClient can access within 15-29 days				
	Client can access within 30-90 days				
Client can access over 90 days/wait list for services					
	Unkn	own			
C:	Coun Other Other	e is provided by (check all the ty child welfare staff county HSD/51.42 staff county agencies	at apply):		
	Purch	hase of service/contract staff			

Community providers	
State (DCFS or other agency)	
Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects rew Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Similed amount of funding	
Other (describe)	
Overall Comments (box):	

Service 27: Family Assessment.

Description: Family assessment involves a series of direct contacts with the family to objectively assess and support the family in creating long-term solutions related to identified safety and risk issues and any underlying factors that contribute to actual or potential maltreatment. It also includes identifying the family's strengths, making collateral contacts, conducting specialized screens, and referring families for specialized assessments to obtain a complete picture of the family.

Popula	ation: CPS C	hapter 48 clients only		
Onesti	on #1· Avail	ability of Service		
A:	This serviceavaila	e is able		
	not a	vanable		
B:	More	available	d in the past five years?	
	Same	availability		
.	//A T			
Questi A:		rtance of Service ce important to child safety a	nd permanency? (Check appro	opriate boxes)
. 1.	15 1115 501 11	•	na permanency: (encon appro	priate bones)
		CHILD SAFETY	PERMANENCY	7
		Child Welfare Families	Child Welfare Families	_
	mportant			
Modera	•			
Import				4
Somew				
Import				_
	portant			4
Not Ke	elevant			_
Comm	ents:			
Questi	on #3: Acces	sibility of Service		
A:	Is this servi	ce accessible (check all that a	pply):	
		lly (within county)		
	Outsi	de of county		
		within one hour		
		more than one ho	our	
B:	If this servi	ce is accessible:		
	Imme	ediate access (can provide wit	hin 7 days)	
	Clien	t can access within 7-14 days	•	
	Clien	t can access within 15-29 day	S	
		t can access within 30-90 day		
		t can access over 90 days/wai	t list for services	
	Unkn	own		
C:		e is provided by (check all tha	t apply):	
		ty child welfare staff		
	Other	county HSD/51.42 staff		

Purchase of service/contract staff Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	

Questi nds $utilized \} \ and \ all \ secondary \ sources \ that \ apply)$

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):		
` / —		

Service 28: Child Protection Services (CPS)/Domestic Violence Procedures.

Description: Procedures that are followed when there is an allegation of domestic violence in the presence of children. Procedures that are followed to obtain a protective court order when domestic violence has occurred in the presence of children. Collaboration with Domestic Violence providers (MOU's regarding sharing of information etc.).

Popula	tion: CPS C	hapter 48 clients only		
Questic A:	on #1: Availa This serviceavailanot a	able		
B:	More		d in the past five years?	
		rtance of Service	2 (61 1	
A:	Is this servi	ce important to child safety an	id permanency? (Check appro	opriate boxes
		CHILD SAFETY	PERMANENCY	
		Child Welfare Families	Child Welfare Families	
Very In	nportant			
Modera	tely			
Importa	ınt			
Somew	hat			
Importa				
Not Imp				
Not Rel	evant			
Comme	ents:			
Questio	on #3: Acces	sibility of Service		
A:		ce accessible (check all that a	oply):	
		lly (within county)		
	Outsi	de of county		
		within one hour		
		more than one ho	ur	
B:	If this servi	ce is accessible:		
	Imme	ediate access (can provide with	nin 7 days)	
	Clien	t can access within 7-14 days	•	
		t can access within 15-29 days		
		t can access within 30-90 days		
	Clien Unkn	t can access over 90 days/wait own	list for services	
C:		e is provided by (check all that	t apply):	
		ty child welfare staff		

Other county agencies	
Purchase of service/contract staff	
Community providers	
State (DCFS or other agency)	
Volunteers	
Other (specify)
tion #4. How is this service primarily fund	ed? (check ONE primary source {highest percentage of fun
1) 1 11 1 1 1 1 1 1 1	tar (enter of the primary source (mgnest percentage of fair

Question #4: How is this service primarily funded?	(check ONE primary source {highest percentage of funds
utilized} and all secondary sources that apply)	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	 	

Service 29: Forensic Interview Facilities

Description: One-stop, child friendly environments where law enforcement, medical, and CPS staff investigate child sexual abuse and/or severe physical abuse, eliminating the need for multiple interviews of child victims.

Popu	lation: CPS (Chapter 48 clients only			
Ques	tion #1: Avai	lability of Service			
Ă:	This service				
	avai	lable			
	not a	available			
B:	Has the av	ailability of the service change	ed in the past five years?		
		e available			
		available			
	Sam	e availability			
•	UO T				
Ques A:		ortance of Service ice important to child safety a	nd permanency? (Check appro	opriate boxes)	
		CHILD SAFETY	PERMANENCY		
		Child Welfare Families	Child Welfare Families	7	
Very	Important			1	
Mode	rately			7	
Impoi	rtant				
Some	what			7	
Impoi					
Not I	mportant				
	Relevant			7	
Comr	ments:				
		ssibility of Service			
A:		ice accessible (check all that a	apply):		
		ally (within county)			
	Outs	side of county			
		within one hour			
		more than one h	our		
B:	If this serv	If this service is accessible:			
	Imm	Immediate access (can provide within 7 days)			
	Client can access within 7-14 days				
	Client can access within 15-29 days				
		Client can access within 30-90 days			
		Client can access over 90 days/wait list for services			
	Unk	nown			
C:		This service is provided by (check all that apply):			
		nty child welfare staff			
		er county HSD/51.42 staff			
		er county agencies			
		hase of service/contract staff			
	Com	munity providers			

State (DCFS or other agency)	
Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Other (describe)	
Overall Comments (box):	
, ,	